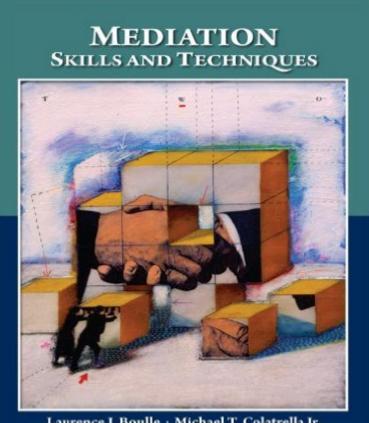
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Mediation: Skills And Techniques



Laurence J. Boulle · Michael T. Colatrella Jr. Anthony P. Picchioni LexisNexis



Synopsis

This is an essential and comprehensive addition to the professional library of all mediators. It provides a thorough course of study of the mediation process, from convening the mediation to formalizing the settlement agreement. The book adopts an interdisciplinary approach to mediation, integrating knowledge and expertise from law, psychology, and sociology. Practical examples and case studies are used to illustrate the skills and techniques necessary to become an effective mediator. Bolstered with scientific research, the content of the book goes far beyond the scope of most other mediation books with its extensive consideration of the dynamics of interpersonal conflict and negotiation techniques that set high-guality mediators apart from the crowd. Additional helpful practical advice about cultivating a successful mediation practice is provided, including a survey of careers in mediation, tips on marketing, and appendices with useful forms and worksheets. All mediators and students of mediation will find sound and applicable guidance in this book, regardless of their experience level, background, education, or field of practice. This book answers the call for the systematic preparation of forward thinking mediation professionals who seek to be on the vanguard of this rapidly expanding and evolving field. Coverage includes: Ch. 1: Introduction to Learning Mediation Skills and TechniquesCh. 2: Establishing the Foundation: Introductions, Intake, Screening & PreparationCh. 3: Maintaining a Favorable ClimateCh. 4: Managing the Mediation ProcessCh. 5: Assisting the Communication ProcessCh. 6: Managing Conflict from Crisis to OpportunityCh. 7: Facilitating the NegotiationsCh. 8: Encouraging SettlementCh. 9: Variations in the Mediation ProcessCh. 10: Special Issues in MediationCh. 11: Avoiding Mediator TrapsCh. 12: Becoming a Mediator, Careers in Mediation, and Establishing a Private Mediation Practice

Book Information

File Size: 3698 KB Print Length: 408 pages Publisher: LexisNexis (April 3, 2008) Publication Date: April 3, 2008 Language: English ASIN: B00937XS2I Text-to-Speech: Enabled X-Ray: Not Enabled Word Wise: Enabled Lending: Not Enabled

Enhanced Typesetting: Enabled

Best Sellers Rank: #886,815 Paid in Kindle Store (See Top 100 Paid in Kindle Store) #61 in Kindle Store > Kindle eBooks > Law > Procedures & Litigation > Arbitration, Negotiation & Mediation #258 in Books > Law > Business > Arbitration, Negotiation & Mediation #1915 in Kindle Store > Kindle eBooks > Religion & Spirituality > New Age > Meditation

Customer Reviews

For those of you looking to get into mediation, this book is the best place to start and in many cases used in most certificate programs for mediation. I believe one of the best parts about this book is that it is available on the Kindle for immediate download. However, when discussing this book there are so many helpful points from dealing with easy to complex mediation situations. All the key models to learn and theories are in this book. The author spends a good amount of time expressing the importance of preserving relationships, which is a beneficial key aspect of mediation.

It has a good outline of subject matter indicating what is needed of the mediator and what one should expect from the mediator.

Very helpful as well as useful in my studies

This is a great book that provides a breadth of knowledge for those persons interested in mediation. I took a law school course on mediation, and this book was right on the money. Mediation is a learned skill, and this book was helpful. I decided to keep mine once the class was over. I'd recommend this book for those interested in gaining a better understanding on Mediation, and the skills that are necessary to succeed. I also watched a mediator live in action, and he utilized so many techniques discussed in this book. It was impressive.

Very educational and informative. Well written and easy to implement tools and skills outlined. *Download to continue reading...*

The Mediation Handbook: practical guide for lawyers and participants in the art of mediation Making Mediation Your Day Job: How to Market Your ADR Business Using Mediation Principles You Already Know Mediation: Skills and Techniques Everyday Charisma: Techniques for Mass Appeal, Charm, and Becoming a Social Powerhouse (Social Skills, Communication Skills, People Skills Mastery) Mediation Skills and Strategies: A Practical Guide CHATTER: Small Talk, Charisma, and How to Talk to Anyone (The People Skills, Communication Skills, and Social Skills You Need to Win Friends and Get Jobs) Conversationally Speaking: WHAT to Say, WHEN to Say It, and HOW to Never Run Out of Things to Say (Communication Skills, Social Skills, Small talk, People Skills) Skills Performance Checklists for Clinical Nursing Skills & Techniques, 8e Mediation: Practice, Policy, and Ethics, Second Edition (Aspen Casebook) Renegotiating Family Relationships, Second Edition: Divorce, Child Custody, and Mediation Mediation: The Roles of Advocate and Neutral, Second Edition (Aspen Casebook Series) The Promise of Mediation: Responding to Conflict Through Empowerment and Recognition (Jossey-Bass Conflict Resolution) Mediation: Practice, Policy, and Ethics Mediation Ethics: Cases and Commentaries The Dance of Opposites: Explorations in Mediation, Dialogue and Conflict Resolution Systems Divorce Without Court: A Guide to Mediation and Collaborative Divorce No-Fight Divorce: Spend Less Money, Save Time, and Avoid Conflict Using Mediation Mediation, Principles and Practice (American Casebook Series) Victim Meets Offender: The Impact of Restorative Justice and Mediation Yemen Chronicle: An Anthropology of War and Mediation

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